



Welcome to Restoration Vein Care (RVC). We are a collaborative practice with board certified vascular surgeons and board certified interventional radiologists. Our combination of physicians offers unparalleled comprehensive expertise in vein care with many treatment options. Our combination of treatments include a variety of minimally invasive procedures that provide beneficial medical and cosmetic results.

We believe that every patient deserves the best possible care. Your consultation includes a careful and thorough evaluation; our doctor will recommend the treatment or combination of treatments that are appropriate for your care. Diagnostic evaluation includes physical examination and, when indicated, thorough assessment by ultrasound.

Enclosed are several items that will acquaint you with the practice and provide information about your upcoming appointment. We encourage you to take a few moments to look through this packet. If you have any questions or concerns, please feel free to call a member of our staff. We also have a website, www.restorationveincare.com, designed to assist patients with frequently asked questions and directions. **If you use mapping software or GPS to locate our office, use our street address of 5333 McAuley Dr., Ypsilanti, MI 48197.** If you use the PO Box address, it will give you incorrect directions.

At Restoration Vein Care, we understand your time is valuable. Our goal is to provide quality healthcare in a timely manner. If this is your first appointment in our office, please complete the enclosed forms, both front and back, and bring them with you to your appointment. Please arrive 10 minutes before your scheduled appointment to allow time for the check-in process.

1. Please complete the enclosed Patient Information Form and Health Questionnaire and bring the completed forms with you to your appointment.
2. Please read and sign the Patient Financial Information Form and the Notice of Privacy Practices Form and bring these forms with you to your appointment.
3. If you have records from another physician's office, it is important that you bring those with you to your appointment.
4. Bring all insurance cards and your driver's license with you.
5. If you are a member of an HMO, check that your referral has been sent.

Restoration Vein Care participates with Medicare, Priority Health, HAP, Blue Care Network, and Blue Cross Blue Shield plans. Insurance benefits are complex and we ask that you carefully review the benefits and guidelines of your policy before your appointment. Although your insurance coverage may provide payment for your medical care, please remember that you are ultimately responsible for all charges incurred.

Patient payments are due at the time of service

If a procedure is recommended for you, our office staff can provide general guidelines whether a particular insurance carrier usually covers a procedure, but we cannot tell you if they will pay for your specific case. It is important for each patient to verify their own coverage because not all policies issued by each insurance carrier have the same coverage. For example, some policies require pre-certification and many require a trial period of wearing compression stockings before any other treatment will be covered. You are fully responsible for knowing your policy's coverage and all charges not paid by your insurance carrier.

Located in the Reichert Health Building on the campus of St. Joseph Mercy Hospital
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